



Accessible Travel Guide

Conference Dates: August 7-8, 2025

Hotel: Hyatt Regency Irvine

Address: 17900 Jamboree Rd, Irvine, CA 92614

Airport Options & Distances

RECOMMENDED: John Wayne Airport (SNA)

- **Distance:** 4 miles from Irvine
- **Travel Time:** 15 minutes to Irvine area
- **Why Choose SNA:** Very easy, safe and clean airport to navigate

Alternative: Los Angeles International (LAX)

- **Distance:** 46.8 miles (75.4 km), typical drive time of 57 minutes
- **Why Choose LAX:** Better flight options, offers more connections

Other Options:

- **Long Beach (LGB):** 21.2 miles
- **Ontario (ONT):** 32.1 miles



Important Travel Tips

72 Hours Before Travel:

1. **Contact TSA Cares:** Call (855) 787-2227 to arrange security assistance
2. **Request Airline Services:** Contact your airline to request wheelchair assistance if needed

3. **Reserve Accessible Transportation:** Book wheelchair-accessible shuttle/taxi services in advance
4. **SNA Airport - Consider Helping Hands Program:** For families with hidden disabilities, contact SNA at (949) 252-5200 to arrange personalized assistance

When Booking Flights:

- Add wheelchair assistance during ticket purchase if needed
- Request early boarding assistance
- Confirm accessibility needs with airline

Accessibility Services at Airports

TSA Security Assistance:

- Call TSA Cares toll-free at (855) 787-2227 approximately 72 hours ahead of travel
- Available Monday-Friday 5am-8pm PT, weekends/holidays 6am-5pm PT
- Email: TSA-ContactCenter@tsa.dhs.gov for deaf/hard of hearing

John Wayne Airport (SNA)

Highly Accessible

Helping Hands Personalized Travel Assistance Program:

- Program for families traveling with individuals with hidden disabilities (autism spectrum disorders and other conditions)
- Available daily from 6am-11pm at no charge
- Facilitates communication with TSA to arrange TSA Cares assistance; coordinates with airlines for special assistance; provides personalized help guiding travelers through arrival, check-in, security, and boarding processes; conducts pre-travel tours
- Participants receive yellow bracelets to inform airport employees that additional time and extra care may be needed

Detailed Parking & Access:

- Van-accessible spaces available in Parking Structures A2, B2, C, and in the cell phone waiting area
- All Terminal parking accessible from Departure (upper) Level only
- Elevators located in all parking structures, Ground Transportation Center, next to escalators near Terminal exits and at Gate 1A

Los Angeles International Airport (LAX)

Fully Accessible

TSA Security:

- TSA Cares helpline - contact at least 72 hours before travel
- TSA officers can call passenger support specialist if urgent assistance needed

Transportation:

- All LAX-it shuttles are ADA accessible with wheelchair ramps or lifts
- Accessible taxicab dispatch available at (310) 646-9177
- LAX-it offers fully accessible restrooms with adult changing tables

Transportation from Airports to Hotel

From John Wayne Airport (SNA):

- **Uber/Lyft:** Estimated cost \$19 (11 minutes, 4 miles to Irvine)
- **Taxi:** Wheelchair accessible vans available (to reserve in advance calling the airport at 949-252-5200)
- **Rental Car:** Available at ground level between Terminals A and B
- **Driving Distance:** ~15 minutes to Hyatt Irvine

From LAX Airport:

- **Uber/Lyft:** Estimated cost \$95 (51 minutes, distance 44 miles)
- **Accessible Taxi:** Call (310) 646-9177 for accessible taxi dispatch
- **Rental Car:** Available at ground level between Terminals A and B on arrivals level
- **Driving Distance:** ~ 51 minutes to Hyatt, 44 miles

Uber WAV (Wheelchair Accessible Vehicle):

- You can check the Uber app for the Uber WAV ride option. With Uber WAV, you can request a wheelchair-accessible vehicle and ride with specialized drivers to assist you.
- Can be reserved in advance through the Uber app

Local Accessible Transportation (Orange County)

OCTA ACCESS Services

- ADA-compliant shared-ride service for individuals who cannot use regular fixed-route buses due to physical or cognitive disabilities
- Contact OC ACCESS Eligibility: (714) 560-5956 or accesseligibility@octa.net
- Visitor requests available for those certified with paratransit in their home city
- \$3.60 per passenger for each one-way trip
- Can call up to 3 days in advance for trip requests
- Operating within ¾ mile radius of fixed-route services in Orange County

Private Services

- Private companies like [Uplift Transport](#) and [Nu Care Inc](#) offer personalized door-to-door services
- [CA Transport](#) provides non-emergency medical transportation (for Medi-Cal and few Medicare users).



Key Phone Numbers

- **TSA Cares:** (855) 787-2227
- **John Wayne Airport:** (949) 252-5200
- **John Wayne Airport Helping Hands Program:** (949) 252-5200 (daily 6am-11pm)
- **John Wayne Airport TTY:** (949) 955-9153
- **LAX General Info:** Check flylax.com
- **OCTA ACCESS:** (714) 560-5956, **(alternative):** (877) OCTA-ADA
- **LAX Accessible Taxi:** (310) 646-9177

Additional Resources

- **US Department of Transportation Disability Info:** [transportation.gov/individuals/aviation-consumer-protection](https://www.transportation.gov/individuals/aviation-consumer-protection)
- **John Wayne Airport Accessibility:** oair.com/travelers/services/accessibility/